

EXHIBIT CO

Updates to Google Nest or Home speakers and displays


To enjoy the latest and greatest features available on Google Nest or Home speaker or display, your device may need to be updated to the most recent software version. This is done automatically as part of setup so there's nothing you need to do to get the update.

Note: During the update, your speaker or display won't be able to answer questions or help you complete tasks. Wait until the update is complete to talk with your Google Assistant on your speaker or display.

Below is an overview of what you should expect during the update:

- The Google Home app will provide indication of the setup progress.
- You can check the [LED light](#) on the top of your speaker or display to verify it's still getting the update.
- The update typically takes up to 10 minutes. If the update takes much longer than expected, check if your speaker or display is still updating by checking the LED status. The light will be white and will slowly spin while it gets the update.
- If needed, [reboot your speaker or display](#). Unplug it from the power source, wait for one minute, and plug it back in. This will automatically restart the update.

If the issue persists, [factory reset](#) your speaker or display and try to [set it up](#) again, preferably on a 2.4 GHz network, if available.

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